

MORMUGAO PORT TRUST
FINANCE DEPARTMENT
(INFORMATION TECHNOLOGY CELL)

Tender No. FA/IT(7-N)/2010/

Dt. 25 May 2010

Tender Notice

Mormugao Port Trust is using Symc Protection Suite Enterprise Edition 3.0 per User Renewal Essential 12 months Gov Band A Antivirus Software A including Firewall/Proxy Gateway. This AntiVirus Software must support Symantec Web Proxy Server. Total no. of nodes under this license is 500 nos. that are due for renewal. **The Renewal Id and Renewal SKU is RNW573-133-427 and 20016669 respectively.**

Send your quotation for renewal of 500 nos. existing licenses for one year in sealed envelope at the following address:

Dy. Manager (IT)
Finance Department, IT Cell,
1st Floor, Administrative Building,
Headland Sada,
GOA – 403 804.

Our terms and conditions are enclosed herewith Tender Notice for your reference and kind perusal before sending your offers.

The sealed quotation along with your Terms and Conditions should reach Deputy Manager (IT) upto 15:00 hours on **4th June 2010** and will be opened on the same day at 15:30 hours in the office of Deputy Manager (IT), Finance Department in the presence of representatives of the tenderer who wish to be present. Tenders received after the due date and time are liable to be rejected. **The envelope should be superscribed as “Quotation for Anti-Virus”.**

Dy. Manager (IT)

TERMS AND CONDITIONS:-

- A. The tenderer has to carry out the following activities that are involved in Antivirus Software Solution during their weekly visit for one year Antivirus support.
- i) Installation of latest patches for Symantec Endpoint Protection Manager to detect latest viruses.
 - ii) Windows XP & Vista Client update for security patches native and antivirus pattern file.
 - iii) Monitoring of antivirus solution for entire landscape in case some clients are not getting update from server, updating them and later configuring them for auto update.
 - iv) Cleaning the infected system with latest patches/antivirus pattern file and removing the viruses without formatting the system as far as possible.
 - v) Ensure that the antivirus solution is up to date and should be able to detect latest viruses and trogon.
 - vi) Email scanning for viruses.
 - vii) Mail viruses.
 - viii) Spyware
 - ix) O.S. Patches Update.
 - x) Network Threat Protection.
- B. The tender has to follow the conditions as indicated below:-
- i) The tenderer has to quote separately for Supply and installation (renewal) of Symantec Protection Suite Enterprise Edition 3.0 per User Renewal Essential 12 Months Gov Band A.
 - ii) The tenderer has to quote separately for Reinstallation (more than once if need arises during the validity period of licenses) of Symantec Protection Suite Enterprise Edition 3.0 per User Renewal Essential 12 Months Gov Band A.
 - iii) The tenderer has to quote separately for weekly visit to IT Cell, Mormugao Port Trust for one year Antivirus support for performing and monitoring of Antivirus Activities as mentioned 'A' above under Terms and Conditions.
 - iv) If the support for Antivirus activities during each visit remained incomplete and spilled over the next day or so on, the visit would be treated as of only one day without any additional cost. The tenderer has to complete the job in the same visit.
 - v) 10% of the total value of Symantec Antivirus Software including towards installation charges and weekly visit of your representative for one year Antivirus support shall be retained as security deposit. This

amount shall be refunded after the completion of one year subject to completion of job to our satisfaction.

- vi) The tenderer has to make 48 visits to MPT during the year. Proportionate amount shall be deducted if the visits are less than the scheduled.
- vii) The tenderer has also to ensure that the submission of reports of the clients infected with viruses that are noticed during their weekly visits to MPT on account of one year support for performing and monitoring of Antivirus activities as mentioned above.
- viii) The details of jobs/activities performed should be recorded on the register maintained in the Server Room of IT Cell.

PAYMENT TERMS:-

- i) Payment towards Supply and Installation (renewal) will be made after installation of Antivirus Software on Server and 500 nos. clients and submission of reports thereof as a testimony that they are free from any viruses.
- ii) Payment towards weekly visit for one year Antivirus support for performing and monitoring of Antivirus activities shall be paid quarterly after vetting the activities performed during the quarter.
- iii) Payment towards Re-installation will be done only if Re-installation needs to be done.

TAXES:

- i) Taxes should be indicated separately against supply and installation (renewal) of Symantec Protection Suite Enterprise Edition 3.0 per User Renewal Essential 12 Months Gov Band A.
- ii) Taxes should be indicated separated against Re-installation of Symantec Protection Suite Enterprise Edition 3.0 per User Renewal Essential 12 Months Gov Band A.
- iii) Taxes should be shown separately against visit to IT Cell, Mormugao Port Trust for one year Antivirus support for performing and monitoring of Antivirus Activities.

DELIVERY: Within 3-4 weeks after receipt of work order.

JURISDICTION: In case of any dispute, jurisdiction will be State of Goa only.